Business Analytics

Exam Topics

1. Office Programs (MS Office Suite)
2. History of Computer Hardware and Software Development
3. Operating Systems and Server Infrastructure
4. Basics of Data Analysis (SQL, Power BI)
5. Business Analysis Planning
6. Team work and Collaboration.
7. Requirements Management.
8. Feedback and Evaluation.

Literature:

- [IQBBA] International Qualifications Board for Business Analysis, Certified Business Analyst Foundation Level Syllabus, Version 3.0, 1 January 2018.
- [Scrum Guide] Ken Schwaber and Jeff Sutherland, The Scrum Guide: The Definitive Guide to Scrum: The Rules of the Game, November 2020.
- Microsoft Office Inside Out (Office 2021 and Microsoft 365)", J. Habraken, Microsoft Press, 2021